

## QUALITY, ENVIRONMENT AND SAFETY POLICY

- Offering products and services with the highest quality is a basic objective of ME.
- Work with a commitment to continuously improve the efficiency of the system, minimizing risks and protecting the environment.
- Work and collaborate with our suppliers to ensure the quality of all products and services they provide us, as well as to ensure the appropriate measures for environmental control and worker safety;
- Develop and disseminate the System's policy, objectives and documented procedures.
- Establish mechanisms to guarantee the protection of the environment, so that the activities developed prevent pollution and minimize the environmental impact of activities related to products and services
- The protection of life, the physical integrity and the health of our employees, inside and outside the company, are constant aspects of our daily tasks;
- Encourage participation, teamwork and communication, through our culture of transmitting knowledge that exists throughout the organization;
- Comply with all legal and regulatory requirements applicable to our activity as well as other requirements that we subscribe to;
- Assign responsibilities and delegate authority and functions necessary to ensure the fulfillment of the established work;
- Perform an impeccable job with no risk of non-compliance with requirements and full customer satisfaction with the quality of service provided by Moçambique Elevação Lda .;
- To guarantee, in relation to health and safety at work, consultation and participation of employees, eliminating barriers to their participation through weekly toolbox meetings.
- Promote training for workers and their representatives on the measures taken to prevent the risk of exposure to the virus and on how to act in case of the COVID-19 infection; training on the correct use, maintenance and disposal of Personal Protective Equipment (PPE); maintain regular and up-to-date communication with workers to provide information about the situation in the workplace, region or country; inform about the right to withdraw from a work situation that represents a serious and imminent serious and imminent danger to your life or health, according to the established procedures and immediately inform your superior about the situation.
- Place the necessary resources at the service of the organization for the proper development of our activity based on the commitments assumed and the fulfillment of the objectives.

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